

## **Item 13) Danfo report on Arnside Public Toilets**

On Tuesday 6 July, the Clerk and Finance Officer met with representatives of Danfo, the contractor responsible for the maintenance and cleaning of Arnside Public toilets.

Danfo provide the Clerk, Councillor Mann and the Finance Officer with a report that covers four key areas:

1. Repairs fixed
2. Outstanding Repairs
3. Overall Building Inspection
4. Monthly Net Revenue

The Council is asked to note that during the period from January 2021 to end May 2021:

1. There have been 12 repairs completed with no repairs are outstanding.
2. The net revenue for the period is £2749.08.

It has however, been drawn to our attention that the exteriors doors are starting to show signs of wear. No action is required as yet in Danfo's opinion, but the situation does need to be monitored.

Danfo drew two other issues to our attention:

1. On one Bank holiday the Nayax system failed nationally, resulting in customers being unable to access toilets. No complaints were received by Danfo or Arnside Parish Clerk regarding the Arnside Public Toilets;
2. On one day, the Arnside Public Toilets were not cleaned, due a breakdown in communication over holiday cover, resulting in non-attendance of a cleaner. The toilets were brought back up to standard the next day.

Councillor Brockbank used to regularly check the toilets for general cleanliness and wear and tear, it would be useful to allocate the responsibility to another Councillor.

### **For Arnside Parish Council Action:**

1. Nomination of responsible Councillor who is prepared to monitor both the cleanliness and state of repair of the toilets and to report back to the Council when action is necessary
2. Monitoring of wear and tear to outer doors as highlighted to Council by Danfo.

The next contract meeting will take place on 25 October at 4 pm. An update will be made available at the November meeting.