

Arnside Public Toilets

SLDC Funding Contract Meeting
10th December 2021

“ Arnside Parish Council (APC) believes in the need to provide accessible and good quality public toilets because it affects not only the quality of our village, it’s also about people’s dignity and quality of lives. After all, they are one of the basic facilities that residents and visitors alike depend on. Good quality provision instils confidence in public facilities as a whole, helps to inspire positive impressions, and contributes to many other important aspects of life. Whether it is families with small children or older people, it is important that people have the confidence that the facilities they need are available when they are out and about. People rightly expect accessible, clean, safe and well-maintained toilets”

Update on work carried out to date

- At the beginning of 2020, a project was initiated to modernise the existing toilet facilities. This was driven by :
 - need for essential repairs and maintenance
 - problems with accessibility
 - escalating operating costs including cleaning and maintenance
 - loss of income through theft of entry money
 - cost of repairing damage caused by vandalism.
 - the need for the facility to become self-financing
- As the result of an open tender process, a new managed service provider, Danfo Ltd, was appointed. The refurbishment work was carried out and the toilets were re-opened in July 2020, in time for the end of the lock-down and the start of the summer season. The project delivered:-
 - upgraded toilet block and facilities
 - new cashless entry system, including the increase of entry cost from 20p to 40p
 - significant cost savings on cleaning and maintenance through contract optimisation and change of service provider.
 - the toilets are now fully managed by Danfo, on behalf of Arnside Parish Council.
 - Danfo has delivered a consistently high-quality service since the start of its contract.
- We continually review and improve the toilet facilities and seek feedback from the public for input into this process.



Progress on achieving financial self sufficiency

			<u>To November</u>	<u>Budgeted</u>	<u>21-22 Assumptions</u>	<u>Estimate</u>	<u>22-23 Assumptions</u>
	<u>2019-20</u>	<u>2020-21</u>	<u>2021-22</u>	<u>Outturn</u>		<u>2022-2023</u>	
	<u>£</u>	<u>£</u>	<u>£</u>				
<u>INCOME</u>							
Toilet Entry	2,712	4,341	7,028.74	7,700	as per 20-21 Dec-March	7,700	
Grant Income	7,000	6,000	5,000.00	5,000		0	
	9,712	10,341	12,028.74	12,700		7,700	
<u>EXPENDITURE</u>							
Cleaning	5,958	4,694.00	3,610.64	5,416	451.33/month * 12	5,420	
Repairs/Improvements	1,332	5,292.00	-			1,000	Normal Repairs/Maintenance
Staff Costs RFO	-	-	-	-		-	
Electricity	1,368	850.20	362.67	850	as per 20-21 Dec-March	1,170	Inc 38% price rise
Rates	1,215	866.03	243.03	0		-	Relief Legislation continues
Rates Refund	-	-866.03	-243.03	0	Toilet relief new legislatio	-	
Water	705	352.74	173.07	350	as per 20-21 Dec-March	370	Inc 5% price rise
TOTAL	10,578	11,189	4,146	6,616		7,960	
Surplus/ (Deficit)	-866	-848	7,882	6,084		-260	
Statement as at 9/11/21							
LJ Smyth							
RFO							

Summary and Next Steps

- If our assumptions are correct, we should be financially self sufficient by April 2022.
- We will continue to review and re-forecast our position on a monthly basis
- We have some flexibility in terms of increasing entry income (up to approx. 25% (10p)) to offset any reduction in demand or incorrect assumptions.
- We will have an end-to-end review at year end.